



	QUALITY POLICY	Rev. 02 del 01/01/2022
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The Management, aware that the success of the organisation depends on its ability to evolve with the expectations of the market, in collaboration with the various function managers:

- Maintains and promotes the improvement of the Integrated Management System and supports the maintenance of BRC standards with reference to traceability from raw material to finished product, GMOs, allergens, sustainability, ethical and social behaviour and respect for the environment at all stages of the product life cycle.
- It promotes information, education and continuous training programmes through the development of the competence and professionalism of the group's corporate figures by creating specialists and contact persons for the various areas.
- It supports policies of social and environmental responsibility and is constantly committed to operating in compliance with the Pillars expressed in its internal code of ethics.
- It is committed to meeting its compliance obligations and to distributing safe, authentic products that comply with the specified quality requirements and declares its responsibility to its customers.

In planning the Integrated Management System, the Management has considered and assessed the risk if activities and processes do not deliver the expected results. Consequently, it has determined actions to mitigate the risk within acceptable values, to continuously monitor the effectiveness of these actions and to improve them according to experience. In doing so, it has taken into account the context in which the organisation operates, both in terms of external factors (e.g. market mutability, legislative variability, environmental conditions, technological evolution, growth of competition), and in terms of internal factors (e.g. availability of resources for investment, technological assets, work environment, people's skills and competence, organisational structure).

Alfaterna soc. coop. possesses and nurtures the values of transparency, honesty, solidarity and innovation through the enhancement of diversity and inclusiveness. The company is committed to actively contributing to economic growth, environmental protection, social welfare and the improvement of working conditions. It maintains close relations with local communities and society at large, including representatives of the public and private sector. Of fundamental importance is the promotion of stakeholder initiatives by investing in dialogue and the sharing of expertise and resources to support continuous improvement.

The Management recognises that the involvement of all employees and collaborators is an indispensable element for the achievement of the established objectives, since the personnel are entrusted with the correct application of the provisions of the IMS and the development and continuous improvement of the company depends on them.

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The Management's commitment to the development and application of the IMS implies, inter alia, the implementation of the following basic strategies

- ✓ Pursuing qualitative and quantitative improvement through technical and technological process innovations that enable incidences to be contained and productivity indices to be improved
- ✓ Guaranteeing health and safety in the workplace to all parties involved, providing appropriate environments, facilities and working conditions, promoting and spreading a safety culture at all company levels with the support of appropriate training and information activities on accident prevention
- ✓ Following the 231 organisational model, expressing the conviction that the application of the principles contained therein are the basis for guaranteeing high rates of safety and growth, ensuring real competitiveness on the market, also and above all from the point of view of trust, credibility and quality of the activities performed.

Following the identification of the aforementioned theoretical objectives in principle, the company identifies and plans specific, measurable, adequate and achievable objectives according to plan, of which it will give objective evidence in the Management Review Minutes.

This document is available to the public, to all persons inside and outside the company who request it.

Date: 01/01/2022

Reconfirmed : 08/01/2025

The Management

Antonio Casaburi